

Introduction

Hereinafter referred to as "the site"

1.1.1. The user who wishes to open a game account is required to expressly accept, after careful reading, the contents of this page with particular regard to:

- General Terms and Conditions;
- Privacy Law;
- Regulations pertaining to betting on sports in general, as well as the different regulations provided for different types of sports;
- Regulations for real-time betting;
- Terms and conditions inherent in how bonuses, promotions and special offers may be advertised on the site;
- Any additional terms and conditions contained in any of the software you may download in order to use the services we provide.

The site does not use money and is not authorized to sell the points that are present for recreational purposes only

The company distances itself from any unauthorized use and will constitute itself against anyone who misuses said site

1.1.2. The user then declares that he/she is aware that by accessing the site he/she agrees to be bound by the following conditions of use.

1.3.3. When a new account is opened, the Customer shall be held responsible for all personal and contact information provided, including name and date of birth, his/her residence, telephone number as well as e-mail address. The Site reserves the right to terminate the account when information provided is found to be false or incorrect.

1.3.4. All personal information is stored in the company's database and will not be disclosed to third parties except in the cases set forth in the Privacy Policy section. The Site reserves the right to pass on such data in cases where there is a well-founded suspicion of sports association crimes, or if there are requests from law enforcement authorities. (For information about our privacy policy, please visit the specific section).

1.3.4. Each Customer may open only one game account. The Site reserves the right to close the account of any user who has opened multiple game accounts under his or her name or under different names. If The Site has reasonable grounds to believe that multiple game accounts (even under different names) have been opened with the intent to defraud the company, it reserves the right to close the account(s).

1.3.5. After opening an account, the Customer shall retain the username and password and the secret account number. All transactions in which the username and password and/or account number have been entered correctly will be considered valid even if the Customer later reports that such transactions were not authorized by Him. Any account entries will be subject to Know Your Customer (KYC) processes. The Company will not be responsible for any claims in the event that the player loses his/her username, password or account number.

1.3.8. The Customer may proceed independently from his/her gaming account to self-exclusion by selecting the period which may range from 7 days to 6 months.

The game account will then be available again when the self-exclusion period expires.

1.3.9. In accordance with legal regulations, all personal data of users stored in our system will be deleted only upon explicit request after seven (7) years.

1.3.10. If a Customer does not access his/her account for a period of 30 months, his/her account will be considered "inactive".

1.3.11 You can request the exclusion of one or more by contacting the live chat

In the event that you wish to request reactivation of previously suspended Services, you must wait 7 days from the date of the first request, one month if it is the second reactivation request and 6 months if it is the third request.

1.3.12. In case of suspicion of use of the Game Account by third parties other than the User, "Site Name" reserves the right to suspend or close the Account and block all payments, The User agrees to the payment of a penalty equal to the sums unduly received as a result of fraudulent and/or collusive behavior on all gaming platforms present

Reload and Exchange

1.4.1. The Customer has the ability to load his/her account through the use of bit-k's authorized by the Company.

The Customer may similarly download or exchange the balance of its virtual points using bit-k

1.4.2. Withdrawal requests will be allowed only to the account into which the bit-k were initially deposited. No withdrawal of i bit-k will be permitted if such a transaction is carried out for the purpose of enabling the transfer of bit-k in the manner not permitted...

Legal use of the site and its components

1.5.1. Under no circumstances shall the Site be used for any purpose other than personal entertainment. The Site shall not be held liable for any attempted use not expressly provided for in the Terms of Use.

1.5.2. All trademarks, domains, terms of use, logos, images, and any other material used by or in the products of Il Sito (e.g., graphics, images, text, etc.), as well as any other content or ideas that may be found within the Site, are the exclusive property of Il Sito and therefore protected by copyright.

Nothing therefore may be modified, reproduced or redistributed, in whole or in part, without the express written permission of The Site reserves all legal action aimed at protecting its rights.

1.5.3. Any action aimed at interfering with the normal operation of the Web site such as the release or propagation of viruses, worms, logic bombs or the like is strictly prohibited. Perpetrators of such fraudulent behavior will be prosecuted to the fullest extent permitted by law.

1.5.4. Repeated betting may be considered as an attempt to circumvent our controls and may result in the cancellation of the bet resulting in the closure of the gaming account.

1.5.5. The Site reserves the right to restrict users' access to certain parts of the Website and certain services, including, and not limited to, Live Chat.

1.5.6. The Website may, at any time and without notice, remove or change any product offered through the Website, as well as may change available prices. Such changes may not affect bets already in progress.

1.5.7. The Website reserves the right, at its discretion, to provide its customers with software designed in-house or by third parties in order to optimize the operation of the Website or in order to benefit from additional services. In such circumstances, the Customer may be asked to agree to additional Terms and Conditions for the use of the new component. Any attempt to interfere with, modify, or reverse engineer the provided software is expressly prohibited.

1.5.8. The Website is not responsible for any failures caused to electronic equipment used by the Customer while accessing the Website or for failures arising from the Internet service provider used by the Customer while accessing the Website.

1.5.9. The Website assumes no responsibility for the accuracy, completeness, and up-to-dateness of the information services provided, nor for the reliability of the livescore, statistics, and intermediate results available on our site.

Linking to and from our site

1.6.1. The Customer may freely link to our home page, in accordance with the law, any inappropriate use that may damage the reputation of the Company is strictly prohibited. Any link to the site by the user shall not be considered as a form of association or sponsorship.

1.6.2. The Site may contain links referring to other sites or other third parties, so it is clarified that any such links are provided for informational purposes only. The Site disclaims any responsibility regarding the truthfulness and reliability of the content available on such websites as it has no control over them. The Company disclaims any liability for loss or damage to users that may result from such links.

All events with odds greater than or equal to 1.20 entered in the coupon are valid for the purpose of the Bonus.

Any lower odds selections will not count toward the number of events qualifying for the Bonus.

In the event that an event is reported as VOID, its odds will be considered 1.0 and consequently will not count toward the Bonus calculation.

In addition, these Terms constitute a contract between the Client and The Site that supersedes any other prior agreement.

1.12.3. The Customer and the Company expressly agree that for any dispute arising as to the validity, interpretation, performance and effectiveness of the terms and conditions set forth herein, the applicable law shall be the law of Panama and both parties submit to the exclusive jurisdiction of the Panama Court.

Personal Data.

The following personal information will be collected when the game account is opened: first name; last name; gender; date of birth; place of residence; mailing address; e-mail address; telephone number; language; currency. You will also be asked to provide a password of your choice and a user name.

The above information, is essential to ensure self-identification by the Customer when accessing the site, to ensure that the Customer has reached the legal age necessary to use the services offered, as well as to improve the quality of the same services and keep the Customer constantly updated on the latest news. The Customer also has the right to request at any time the termination of information having marketing purposes. The Customer is allowed to access his personal information at any time, make changes to all personal information (except the username) that has changed since the time of registration. For any information related to this section the Customer may contact the Customer Service team

Protection of minors

It is strictly forbidden for minors under the age of 18 or those who have not reached the age of majority under the law in which they are found to use the services offered of online games.

It is strictly prohibited for anyone under the age of 18 to register on the Site.

The Site reserves the right to confiscate winnings and immediately block accounts of a minor who has managed to complete registration by circumventing all controls.

The Site reserves the right to conduct thorough security checks to validate identity and age.

By accepting our Privacy Policy, the Company is authorized to perform security checks that may include searches and contextual checks on third-party databases.

Cookies

A cookie is a small file that requires permission to be placed on your pc's hard drive and is used to improve the site. The cookies used are of the session ID and persistent type. As for the session ID cookie, once users close the browser, the cookie simply ends.

A persistent cookie, on the other hand, is a small text file stored on the user's hard drive for an extended period of time. Some of our business partners use cookies on our sites (such as advertisers). However, The Site does not have access to and control over cookies once partners have obtained permission to set them to convey advertising campaigns. Cookies will also be used by the Client with prior consent to remember, for example, the language preference setting. The Customer has the right not to accept cookies, although this nevertheless prevents the full potential of the Site from being used.

Promotions

If one or more terms of a promotion or offer are violated or it is demonstrable that bets/wagers placed by a customer or a group of customers, as a result of increased payments, free bets, risk-free bets, bet credits or other promotional offers, secure profits independent of the outcome of the bets, individually or as part of a group, the company reserves the right to confiscate the increased payments, free and risk-free bets or bet credits that are part of these offers and/or cancel bets placed using funds derived from free bets and bet credits. In addition, where such activity is demonstrably occurring, we may charge a fee to the customer up to the value of the bet credits, free bet, riskless bet or enhanced payout to cover the administrative costs incurred in identifying and countering such activity.

We reserve the right to confiscate any bonus funds, free bets, bet credits, or enhanced payments that are wrongly awarded.

All promotions or offers are limited to one per person. If we have good reason to suspect that a bonus/promotion or offer has been claimed more than once by or on behalf of the same person or group of persons, we reserve the right to withdraw that offer or all offers for that customer or group of customers and/or to

Security

The Site uses sophisticated systems to ensure the protection and confidentiality of personal data, to prevent any access by unauthorized external or internal users. However, The Site will not be responsible for events beyond its control such as acts of God or natural disasters, including even power outages due to breakdowns and/or malfunctions.

The company advises against disclosing personal data to strangers or third parties during Live Chats.

The Client should remember that personal data is sensitive and it is important to think before disclosing information. Personal information is stored in each user's personal profile and is collected through cookies and log files. As a result, the information collected is used to improve the content of the site. The personal profile is also used to personalize the Customer's visit to the site and to target marketing promotions if the Customer has shown interest. The information resulting from the profile will not be shared with other third parties except for companies that are part of the Group.

The registration form allows Customers to securely enter sensitive information such as a credit card number, in which case the information will be encrypted and protected through Secure Socket Layer (SSL) technology.

In addition to using SSL encryption to protect sensitive information online, the system also ensures the protection of information while the user is connected.

All access to user information, and thus not only to sensitive information, is limited to our offices i.e. authorized employees The Site who have access to personal information. The Company performs ritual checks on its employees to ensure that none of them have criminal records.

Finally, the servers on which personal information is stored are kept in secure environments.

Cashout

Thanks to the Cash Out feature, you won't have to wait for your bet to reach its natural conclusion. Instead, you will have the opportunity to monitor your bets and close them at a time of your choosing.

In order to close a bet, the Cash Out feature must be available and must show a closing amount. A short period of time will pass before a request to close a bet is accepted. If a stake changes or a bet is suspended, the request may fail.

If you want to close a bet, simply click on the Cash Out button above your selection(s), in the ticket detail . If you choose to close the entire bet, the amount offered will be awarded and the final outcome of the bet will have no impact on the amount credited to your account.

The amount offered depends on the performance of your bet selection(s) and may be higher or lower than your original bet allowing you to make a guaranteed profit or limit a potential loss.

Terms and Conditions.

1.1 The site reserves the right to modify, suspend or remove the Cash Out feature (or any part of it) at any time for certain events, matches, markets or customers. Bets placed on such events, matches or markets remain valid as originally placed

1.2 The Cash Out feature is available on specific events, matches, and markets for single and multiple dry bets, both pre-event

1.3 The amount offered for closing out a bet at a specific time is equal to the total amount that will be credited to the account if the closing out request is successful.

1.4 The Site reserves the right to remove the Cash Out feature in whole or in part for any customer (or group of customers) if there is good reason to believe that the customer (or group of customers) is abusing the Cash Out feature by frequently using it to take advantage of pre-event odds fluctuations and then closing their bets before the start of the event.

1.5 The Site will not be liable if the Cash Out feature is unavailable due to technical problems and bets will remain valid during that period as originally placed

1.6 The Site cannot guarantee that the Cash Out feature will be available on selection. If the Cash Out feature is available pre-event on a match for which we do not offer In-Play coverage or whose coverage is discontinued, the feature will no longer be active once the match begins or from the time of discontinuation. The Cash Out feature is not available when a market is suspended.

1.7 The site reserves the right to accept or decline any bets/bets requested for any sport, competition, market or type of bet included in the Cash Out feature.

1.8 The site reserves the right to modify, suspend or remove the Cash Out feature (or any part thereof) at any time for certain events, matches, markets or customers. Bets placed on such events, matches or markets will remain valid as originally placed.

1.9 The Site reserves the right to change the assignment of bets closed via the Cash Out option if the bet or a market has been assigned in error.

2 The Site reserves the right to change the assignment of bets closed via the Cash Out option if the bet or a market has been assigned in error.

2.1 Some Site offers will not be valid if the Cash Out feature has been used to close a bet or part of a bet. Further details can be found in the terms and conditions of individual promotions.

Changes

at any time The Site reserves the right to make changes to the site, the game rules, the Terms and Conditions or the Privacy Policy. The purpose of such changes may be to further simplify user registration processes or to further strengthen security measures. In such cases, customers already registered on the Site will retain their user name and password. Customers' use of the Site subsequent to changes to the game rules, Terms and Conditions, and the Privacy Policy section will be considered formal and express acceptance. It remains the sole responsibility of each Customer to constantly check the changes and updates made to the rules of the games offered, Terms and Conditions, Privacy Policy.

Contact

Live Chat service is active daily from 9:30 a.m. to 11:00 p.m.